

**Easterling, Deborah**

275342

**From:** Easterling, Deborah  
**Sent:** Monday, April 02, 2018 9:36 AM  
**To:** 'kc'  
**Subject:** RE: Letter\_of\_Protest\_Form CWS.pdf

Dear Ms. Caddell,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can also follow Docket No. 2017-292-WS at this link: <https://dms.psc.sc.gov/Web/Dockets/Detail/116450>.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling  
 Executive Assistant  
 Public Service Commission of South Carolina  
 803-896-5133  
 Sign up for Meeting Agenda Alerts: Text **PSCAGENDAS** to **39492**

**From:** \_\_\_\_\_  
**Sent:** Monday, April 02, 2018 7:43 AM  
**To:** PSC\_Contact <Contact@psc.sc.gov>  
**Subject:** Letter\_of\_Protest\_Form CWS.pdf



\* Required Fields

**Letter of Protest  
in Docket 2017-292-WS**

Date: April 2, 2018

**Protestant Information:**

Name \* Karen Caddell

Mailing Address \*

City\* Irmo State\* SC Zip\* 29063

Phone \* 803 -

E-m

**RECEIVED**

**APR 02 2018**

**PSC SC  
MAIL / DMS**

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer of sewer services only.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

I would like to protest the proposed tariff increase to \$69.76 in sewer rates. After looking at my past bills, it appears that an increase would result in an increase from \$40 to \$70 in just 4 years! That's a 75% increase in 4 years. That's \$840 annually for JUST sewer for a single family dwelling. In my case, a single person dwelling. I am on a fixed income and that amount for sewer service to CWS is unreasonable.

CWS seems to use their performance failures and violations as reason to be granted rate increases by PSC. Customers should not have to continue to fund poor performance. CWS has made a lot of money from customer fees and by monies saved via economic benefit \*(see below). It's time now for PSC to force CWS to use their own capital to fund their projects rather than forcing customers to pay more and more money especially when we have no other service choices or options.

\*During one four-year stretch of the 17 years CWS continued to operate while ignoring orders to connect to a regional system, " **the company gained an "economic benefit" of \$689,000 annually, Judge Seymour said**" in the order fining CWS \$1.5 million. "Economic benefit often is considered the amount of money saved by a company, person or government for failing to take steps that would control pollution." That equates to \$2.75 million in just 4 years!!

Is CWS guilty of financial malfeasance? Should the customers be forced to continuing financing their projects that do not seem to reduce the violations?

The PSC mission statement begins with “To Serve The Public of South Carolina”.

So please, do that and deny this rate increase.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

no